

Pegasus Instant Messenger

Modern businesses are becoming more and more reliant on their systems to perform to maximum efficiency. Pegasus Instant Messenger (PIM) optimises the effectiveness of business communications. It is an Instant Messaging communication framework which supports a number of services, the first of which is a back-office Business Alerts service, offering the ability to distribute critical information automatically in the form of a discreet pop-up instant message.

PIM can be easily configured, via a user-friendly wizard, to produce instant alerts which appear in a pop-up window on the recipient's desktop. Defined by the user and relevant to their business needs, PIM instant messages can have many business-critical uses, such as escalating overdue invoices to the Credit Control Manager, monitoring stock levels dynamically to enable more efficient stock control, and warning Budget Holders of information which is outside budgetary control thresholds. PIM is based on real-time data within Opera II; the content of the instant message is dynamically generated and completely up to date.

Messages can be configured in a variety of ways, by business rules or criteria, which are monitored on a periodic basis, and by timed events. The recipients of these messages can also be configured to receive messages regarding very specific topics.

The Benefits of Pegasus Instant Messenger

Developed with the small to medium-sized business in mind, PIM does not depend on large-scale or costly hardware systems, therefore offering:

Ease of Use: there is no need to invest in expensive training or consultancy, as PIM is easy to configure and use.

Data Security: PIM's security is independent of Opera II; it is safe to deploy information to a variety of personnel, ranging from stock and despatch to sales and accounts staff.

Independent Delivery: PIM is linked with internal and back-office systems; there is no need for a permanent web connection, as is the case with most other 'instant messenger' type products.

Pegasus Instant Messenger for your Business

There are two editions of PIM: Desktop Edition and Enterprise Edition.

The Desktop Edition offers excellent 'entry level' message facilities to further enhance the usability of Opera II and uniquely integrates with all areas of business. Users can generate an unlimited number of instant messages in pop up format with no restrictions on the number of users on your network, and allows up to 5 pre-defined Tasks via a Simple Wizard utility.

The Enterprise Edition offers all the functionality available within the Desktop Edition, but is further enhanced with additional Tasks for businesses with a wider range of pre-defined requirements. Further Tasks can be added as a business grows or to accommodate changes in processes and requirements. Message format extends to E-mail and the Advanced Wizard enables the creation of user-definable tasks and timed events. Advanced HTML capabilities within the Enterprise Edition enhance the presentation of the information being delivered.

- Distributes information automatically in the form of a discreet pop-up message
- Easy to configure and use; alerts are user definable
- Based on real-time data within Opera II
- Low cost, no need for expensive training
- No need for a permanent web connection or E-mail
- Safe enough to deploy information to a variety of personnel
- Messages can be configured by business rules, criteria or timed events
- Available in two versions, the Desktop Edition for entry level functionality and the Enterprise Edition for more advanced business needs